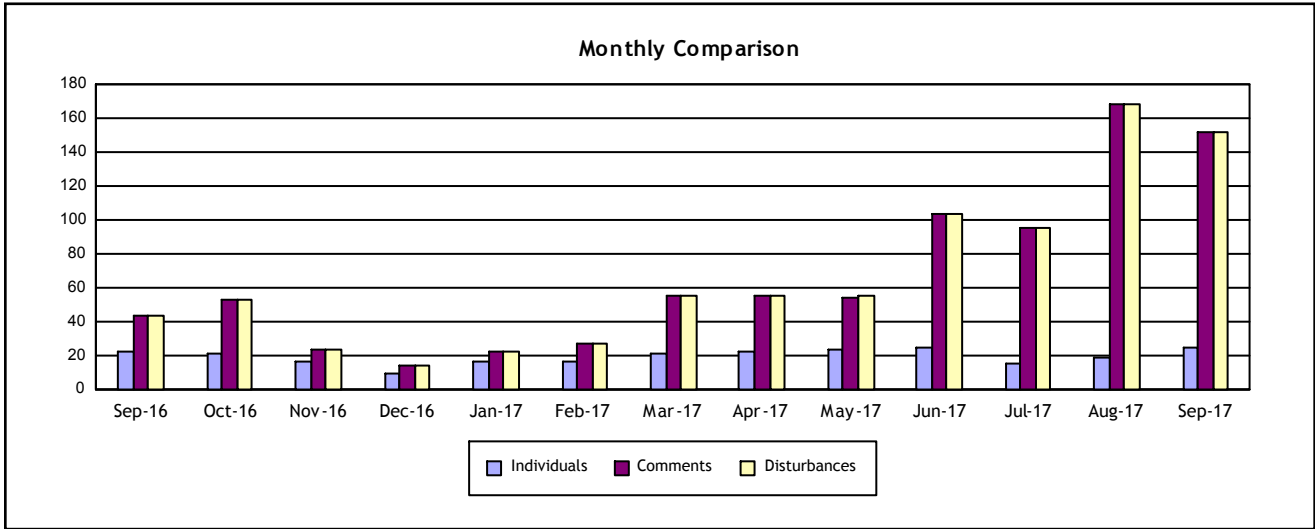


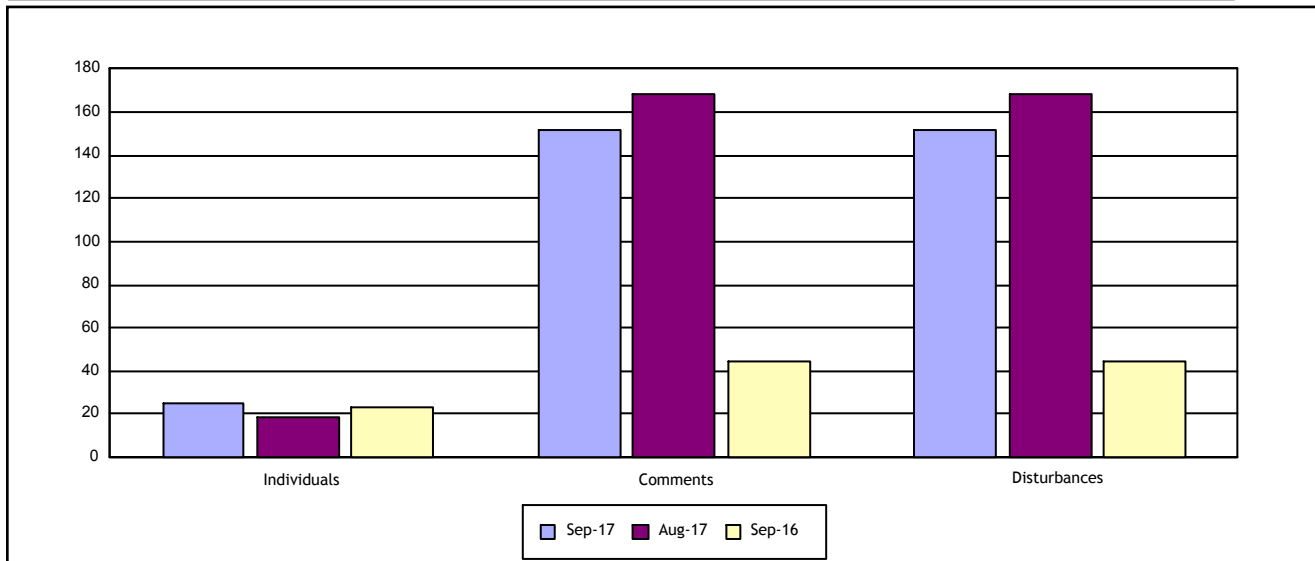
Individuals Submitting Noise Comments 25

Noise Comments Received 152

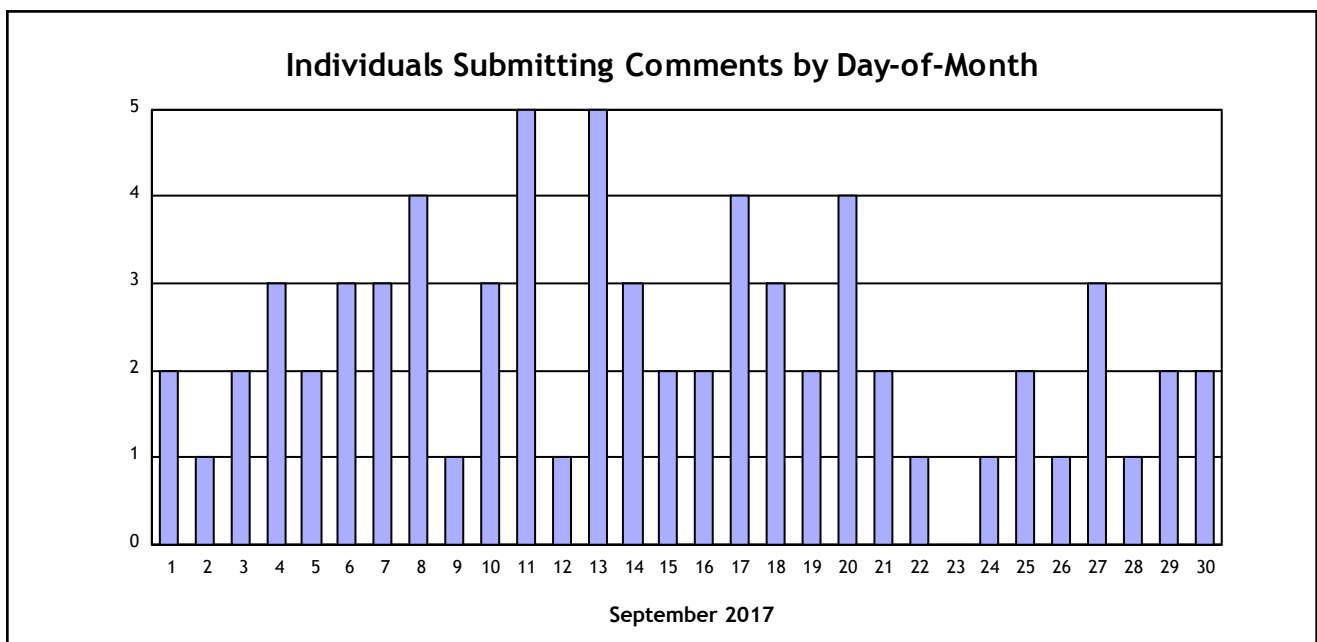
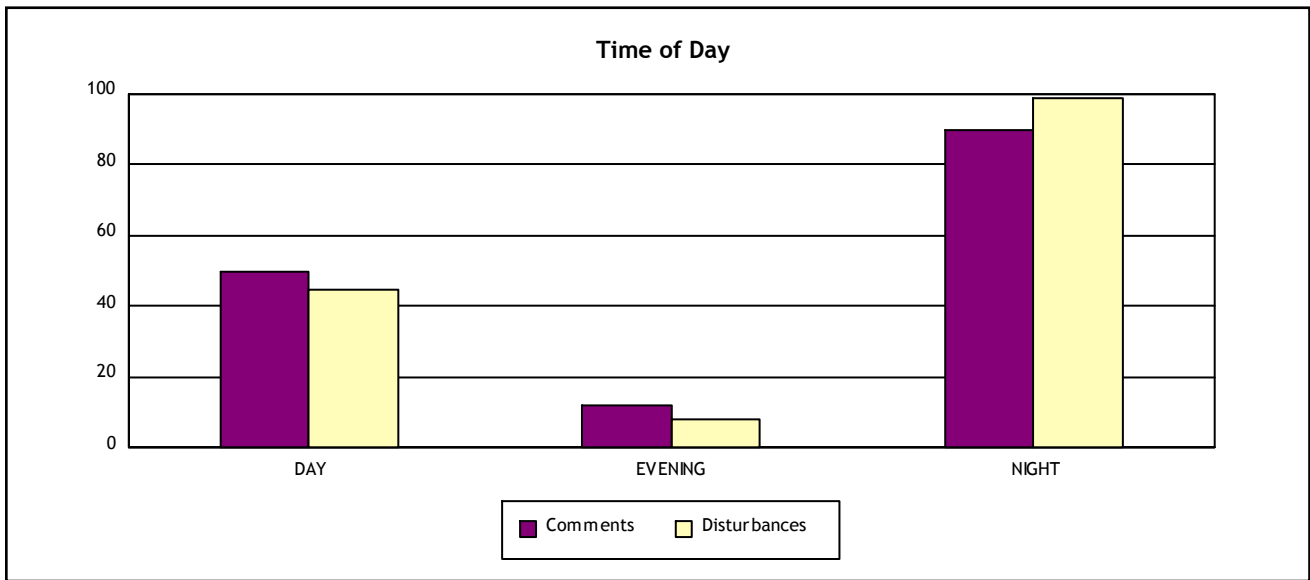
Noise Disturbances Reported 152






















| | September 2017 | August 2017 | % Change | September 2016 | % Change |
|--------------|----------------|-------------|----------|----------------|----------|
| Individuals | 25 | 19 | 32% | 23 | 9% |
| Comments | 152 | 168 | -10% | 44 | 245% |
| Disturbances | 152 | 168 | -10% | 44 | 245% |



| | Day (7:00 am - 7:00 pm) | Evening (7:00 pm - 10:00 pm) | Night (10:00 pm - 7:00 am) |
|--------------|-----------------------------|---------------------------------|-------------------------------|
| Comments | 50 | 12 | 90 |
| Disturbances | 45 | 8 | 99 |



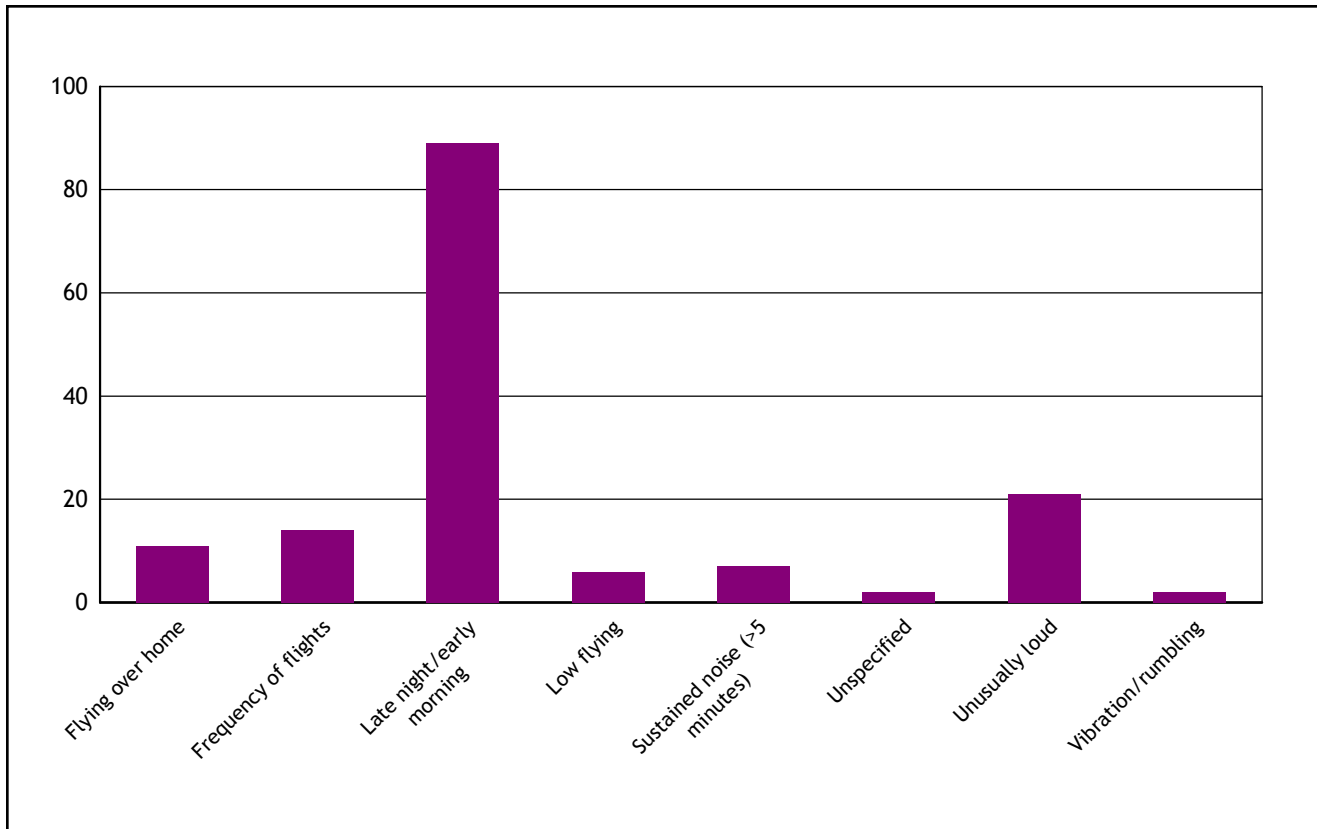
| City | Individuals | Comments | Percentage of Comments** |
|---------------|-------------|------------|--|
| Burbank | 1 | 1 | < 1%  |
| Culver City | 2 | 8 | 5%  |
| Encino | 1 | 2 | 1%  |
| Granada Hills | 2 | 2 | 1%  |
| Laguna Niguel | 1 | 1 | < 1%  |
| Lake Balboa | 2 | 4 | 3%  |
| Malibu | 2 | 2 | 1%  |
| North Hills | 2 | 22 | 14%  |
| Panorama City | 1 | 1 | < 1%  |
| Playa Del Rey | 1 | 1 | < 1%  |
| Sherman Oaks | 2 | 5 | 3%  |
| Studio City | 1 | 1 | < 1%  |
| Thousand Oaks | 2 | 6 | 4%  |
| Van Nuys | 5 | 96 | 63%  |
| TOTAL | 25 | 152 | 0 10 20 30 40 50 60 70 80 90 100 |

| Individuals | Comments | Percentage of Comments** |
|---------------------------------------|-------------------------|--|
| *One Individual (Van Nuys) | 89 | 59%  |
| *One Individual (North Hills) | 21 | 14%  |
| *One Individual (Culver City) | 6 | 4%  |
| Individuals Reporting 2 To 5 Comments | 20 | 13%  |
| Individuals Reporting One Comment | 16 | 11%  |
| TOTAL | Individuals : 25 | 152 |
| | | 0 10 20 30 40 50 60 70 80 90 100 |

* One individual reporting 6 or more comments shown by city.

** All percentages are rounded to the nearest whole number.

| <i>Type of Disturbance*</i> | <i>Number of Comments</i> |
|------------------------------|---------------------------|
| Flying over home | 11 |
| Frequency of flights | 14 |
| Late night/early morning | 89 |
| Low flying | 6 |
| Sustained noise (>5 minutes) | 7 |
| Unspecified | 2 |
| Unusually loud | 21 |
| Vibration/rumbling | 2 |
| TOTAL | 152 |



Note: * As reported by individuals.

| Contact | | Disturbance | | City | Disturbance** | Findings |
|-----------|---------|-------------|---------|---------------|---------------|--|
| Date | Time | Date | Time | | | |
| 9/03/2017 | 3:22 pm | 9/03/2017 | 2:46 pm | Granada Hills | Low flying | The Los Angeles Police Department Air Support Division (LAPD ASD) which was conducting official LAPD business operated the helicopter you reported on Sunday, September 3, 2017 at 14:46. The LAPD ASD routinely patrols and supports police ground units in the many neighborhoods located within the City of Los Angeles. It is not uncommon to have multiple fly-overs of an area during a relatively short period. The helicopter was under the direction and control of the Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). Additionally, please refer to the VNY Noise Management "Quick Facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The Quick Facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/ . Lastly, please note that airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding this matter. |
| 9/04/2017 | 2:48 pm | 9/04/2017 | 2:30 pm | Laguna Niguel | Low flying | The jet aircraft operation that you reported on Monday, September 4, 2017 at 14:30 was an Embraer Phenom 300 (E55P) that departed Van Nuys Airport VNY at 14:13 and flew over your neighborhood at approximately 5,000 feet Mean Sea Level (MSL) as measured by VNY's Airport Noise Monitoring and Management System (ANOMS). The E55P was following Federal Aviation Administration (FAA) procedures to arrive at McClellan-Palomar Airport (CQR) at approximately 14:30. Please call CRQ at (760) 431-4646 for further information regarding this flight. If you believe this to be a safety issue, reports should be made to the FAA Flight Standards District Office (FSDO) at (858) 502-9882. Lastly, please note that airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information |

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* Comments exceeding monthly limit are not investigated and are not shown.

** Disturbance is as reported by individual.

| Contact | | Disturbance | | City | Disturbance | Findings |
|-----------|----------|-------------|----------|-------------|------------------------------|---|
| Date | Time | Date | Time | | | |
| 9/04/2017 | 2:54 pm | 9/04/2017 | 2:53 pm | North Hills | Frequency of flights | <p>regarding this matter.</p> <p>Your residence is located under or near the standard arrival route to Van Nuys Airport's (VNY) runways 16 Left and 16 Right and is subject to numerous arrival aircraft on final approach for landing. Additionally, please refer to the VNY Noise Management "Quick Facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The Quick Facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/. Lastly, please note that airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding this matter.</p> |
| 9/05/2017 | 10:44 pm | 9/05/2017 | 10:43 pm | Van Nuys | Late night/early morning | <p>The aircraft you reported on Tuesday, September 5, 2017 at 22:43 was a Gulfstream G-IVSP that departed from Van Nuys Airport (VNY) under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). The departure was consistent with normal VNY departure operations. Additionally, your residence is in close proximity to VNY and is subject to numerous departures under normal Southerly operating conditions and to numerous arrivals under Northerly Operations. Additionally, please refer to the VNY Noise Management "Quick Facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The Quick Facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/. Lastly, please note that airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding this matter.</p> |
| 9/06/2017 | 10:03 pm | 9/06/2017 | 9:58 pm | Van Nuys | Sustained noise (>5 minutes) | <p>The ground noise and/or aircraft run-up for maintenance you reported on Wednesday, September 6, 2017 at 21:58 could not be identified or confirmed during the time period. In an effort to reduce the inconvenience associated with engine test runs, engine maintenance restrictions exist between the hours from 19:00 until 07:00 the following morning. Engine maintenance run-ups are allowed from 07:00 until 19:00 only at</p> |

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** Disturbance is as reported by individual.

| Contact | | Disturbance | | City | Disturbance | Findings |
|-----------|----------|-------------|----------|-------------|------------------------------|---|
| Date | Time | Date | Time | | | |
| | | | | | | designated areas, enabling aircraft maintenance personnel to perform all types of equipment tests during the unrestricted periods. Additionally, VNY has an Airfield Superintendent on duty during the restricted hours to immediately investigate and enforce any run-up complaints. Please call the Duty Superintendent at Airport Operations at (818) 442-6506 to report possible maintenance engine run-ups for immediate attention between 19:00 and 07:00. Please note that this is not a Noise Comment Line and Operation personnel who answer are also responsible for all other airfield operations and have a significant workload. To file a noise comment please use the online form on WebTrak at http://webtrak5.bksv.com/vny or call the Community Response Line at 800-560-0010. |
| 9/06/2017 | 10:14 pm | 9/06/2017 | 10:12 pm | Van Nuys | Sustained noise (>5 minutes) | The ground noise and/or aircraft run-up for maintenance you reported on Wednesday, September 6, 2017 at 22:12 could not be identified or confirmed during the time period. Please call the Duty Superintendent at Airport Operations for immediate attention. |
| 9/07/2017 | 7:50 pm | 9/07/2017 | 5:50 am | Encino | Unusually loud | The aircraft you reported on Thursday, September 7, 2017 at 05:50 was a Gulfstream G-IVSP that departed from Van Nuys Airport (VNY) under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). The departure was consistent with normal VNY departure operations. Additionally, the aircraft-specific Single Event Noise Exposure Level (SENEL) established in the VNY Fly Friendly Quiet Jet Departure Program was not exceeded. Please see page 8 of the VNY Noise Program brochure for more information on the program at www.lawa.org/uploadedFiles/VNY/pdf/Noise_Programs.pdf . Please refer to the VNY Noise Management "Quick Facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The Quick Facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/ . Lastly, please note that airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding this matter. |
| 9/08/2017 | 4:41 pm | 9/08/2017 | 4:30 pm | Lake Balboa | Low flying | The aircraft you reported on Friday, September 8, 2017 at 16:30 was a single engine propeller driven Cirrus SR22 that departed from Van Nuys Airport (VNY) under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers |

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** Disturbance is as reported by individual.

| Contact | | Disturbance | | City | Disturbance | Findings |
|-----------|----------|-------------|----------|-------------|------------------|--|
| Date | Time | Date | Time | | | |
| 9/11/2017 | 10:05 pm | 9/11/2017 | 10:05 pm | Lake Balboa | Flying over home | <p>(ATC). ATC directed the pilot to turn right 15 degrees and then an immediate right turn prior to the Flood Basin as there was landing traffic on both runways and a KingAir 200 (B200) was directed to Go-around for safety and separation reasons. Additionally, please refer to the VNY Noise Management "Quick Facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The Quick Facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/. Lastly, please note that airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. Reports on safety issues should be made to the FAA Flight Standards District Office (FSDO) at (818) 904-6291. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding this matter.</p> <p>The source of the continuous aircraft noise you reported on Monday, September 11, 2017 at 22:05 was most likely from the Auxiliary Power Unit (APU) of an aircraft preparing for departure from Van Nuys Airport (VNY). Flight crews use APUs to prepare for all aspects of the flight, including preflight checks and any necessary mechanical adjustments. The APU is a smaller jet engine that is allowed to run at any time prior to the aircraft's departure. Additionally, VNY has an Airfield Superintendent on duty to immediately investigate and enforce any concerns associated with engine run ups during the restricted hours. Please call the Duty Superintendent at Airport Operations at (818) 442 6506 for immediate attention. Please note that this is not a Noise Complaint Line and should only be used to report possible engine run-up activity. To file a noise concern please visit http://www.lawa.org/VNYANC/ or call the Community Response Line (CRL) at 800 560 0010. VNY's Assistant Chief of Operations and I met with representatives of the operators, explaining VNY policy regarding noise. We also met with aircraft maintenance managers regarding fuel odors from their airplanes and suggested areas to run the APUs to lessen the directional flow of jet exhaust. However, atmospheric/weather conditions, such as temperature inversions, humidity, or wind direction/speed may have an impact on where these odors are encountered. Lastly, please refer to the Noise Management "Quick Facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The Quick Facts and the City Curfew Ordinance may be found online under the "Noise Management Quick Facts" link at www.lawa.org/VNYNoise/</p> |

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** Disturbance is as reported by individual.

| Contact | | Disturbance | | City | Disturbance | Findings |
|-----------|----------|-------------|----------|---------------|--------------------------|--|
| Date | Time | Date | Time | | | |
| 9/13/2017 | 10:11 pm | 9/13/2017 | 1:25 am | Playa Del Rey | Unusually loud | The general concern that you are referring to on Wednesday, September 13, 2017 at 01:25 is not associated with Van Nuys Airport (VNY) operations. For future reference, please report noise concerns regarding Los Angeles International (LAX) Airport using the LAX WebTrak Site at http://webtrak.bksv.com/lax (you can access a LAX comment form on this site), or call the LAX Noise Comment Line (424) 64-NOISE. |
| 9/16/2017 | 12:11 am | 9/16/2017 | 12:10 am | Van Nuys | Late night/early morning | The aircraft noise you reported on Saturday, September 16, 2017 at 00:10 was associated with a Gulfstream G-V (GLF5) departure from VNY. The departure from VNY runway 16R was under the control and direction of Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC). The departure was consistent with normal VNY departure operations and the aircraft-specific Single Event Noise Exposure Level (SENEL) established in the VNY Fly Friendly Quiet Jet Departure Program was not exceeded. Please see page 8 of the VNY Noise Program brochure for more information on the program at www.lawa.org/uploadedFiles/VNY/pdf/Noise_Programs.pdf |
| 9/17/2017 | 7:14 am | 9/17/2017 | 3:15 am | Granada Hills | Late night/early morning | The aircraft that you reported on Sunday, September 17, 2017 was conducting a Lifeguard Operation (Medevac-Life Saving Operation). This arrival was under the direction and control of the Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC). Please note that your residence is located under or near the standard arrival route to Van Nuys Airport's (VNY) runways 16 Left and 16 Right and is subject to numerous arrival aircraft on final approach for landing. Additionally, please refer to the VNY Noise Management "Quick Facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The Quick Facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/ . Lastly, please note that airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding this matter. |
| 9/17/2017 | 8:34 am | 9/17/2017 | 6:18 am | Van Nuys | Late night/early morning | The aircraft you reported on Sunday, September 17, 2017 at 06:18 was an IAI ASTRA 1125SPX that departed from Van Nuys Airport (VNY) under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). The departure complied with all City of Los Angeles and Federal regulations/laws and was consistent with normal VNY departure operations. Additionally, please refer to the VNY Noise |

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** Disturbance is as reported by individual.

| Contact | | Disturbance | | City | Disturbance | Findings |
|-----------|----------|-------------|----------|-------------|--------------------------|---|
| Date | Time | Date | Time | | | |
| | | | | | | Management "Quick Facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The Quick Facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/ . Lastly, please note that airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding this matter. |
| 9/18/2017 | 12:45 am | 9/18/2017 | 12:43 am | Van Nuys | Late night/early morning | The aircraft you reported on Monday, September 18, 2017 at 00:43 was a Hawker H25B that departed from Van Nuys Airport (VNY) under the control and direction of Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC). The departure complied with all City of Los Angeles and Federal regulations/laws and was consistent with normal VNY departure operations. * |
| 9/18/2017 | 8:57 am | 9/18/2017 | 8:57 am | North Hills | Frequency of flights | The aircraft you reported on Monday, September 18, 2017 at 08:57 was a Gulfstream G-IVSP that arrived to VNY under the control and direction of FAA. The arrival to runway 16R was consistent with normal VNY arrival operations. |
| 9/20/2017 | 9:17 am | 9/20/2017 | 5:35 am | North Hills | Unusually loud | The aircraft you reported on Wednesday, September 20, 2017 at 05:35 was a Citation Jet that arrived from Hollywood-Burbank Airport (BUR) to reposition at VNY. This flight was under the direction and control of the Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). This arrival was consistent with normal VNY arrival procedures. Additionally, please refer to the VNY Noise Management "Quick Facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The Quick Facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/ . Lastly, please note that airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding this matter. |

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** Disturbance is as reported by individual.

| Contact | | Disturbance | | City | Disturbance | Findings |
|-----------|----------|-------------|----------|-------------|--------------------------|---|
| Date | Time | Date | Time | | | |
| 9/20/2017 | 4:53 pm | 9/20/2017 | 4:53 pm | North Hills | Unusually loud | The aircraft you reported on Wednesday, September 20, 2017 at 16:53 were Bombardier CL415 Water Bombers (Super-Scoopers) returning to Van Nuys Airport (VNY) after a fire-fighting mission. The aircraft were under the direction and control of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). The arrivals were consistent with normal VNY arrival operations |
| 9/20/2017 | 7:13 pm | 9/20/2017 | 2:30 am | Burbank | Late night/early morning | A Los Angeles Police Department Air Support Division (LAPD ASD) helicopter was conducting official LAPD business in and around your neighborhood for extended periods of time in the early morning hours of Wednesday, September 20, 2017. The LAPD ASD routinely patrols and supports police ground units in the many neighborhoods located within the City of Los Angeles. It is not uncommon to have multiple flyovers of an adjacent area during a relatively short period. |
| 9/29/2017 | 12:27 pm | 9/29/2017 | 12:45 am | Studio City | Flying over home | A Los Angeles Police Department Air Support Division (LAPD ASD) helicopter was conducting official LAPD business in and around your neighborhood for extended periods of time in the early morning hours of Friday, September 29, 2017. The LAPD ASD routinely patrols and supports police ground units in the many neighborhoods located within the City of Los Angeles. It is not uncommon to have multiple flyovers of an adjacent area during a relatively short period. This helicopter overflight was not associated with Van Nuys Airport (VNY) operations. Additionally, please refer to the VNY Noise Management "Quick Facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The Quick Facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/ . For future concerns regarding helicopter operations, please also refer to the "Los Angeles Helicopter Noise Initiative's Automated Complaint System" by the FAA. The intent of the system is to help identify patterns and trends in helicopter operations, improve the understanding of community reaction to helicopter noise, and inform future efforts to develop and implement noise abatement measures. For more information and to submit a complaint to the ACS, please go to http://heli-noise-la.com/webtrak/ . Lastly, please note that airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding this matter. |

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** Disturbance is as reported by individual.

| Contact | | Disturbance | | City | Disturbance | Findings |
|-----------|----------|-------------|---------|----------|--------------------|---|
| Date | Time | Date | Time | | | |
| 9/30/2017 | 11:12 am | 9/30/2017 | 4:00 am | Van Nuys | Vibration/rumbling | The helicopter that you reported on Saturday, September 30, 2017 at 04:00 was operated as a Medevac Operation (Lifeguard Operation on a life saving mission) for Loma Linda University Children's Hospital. There was also a helicopter operated by the Los Angeles Police Department (LAPD) Air Support Division (ASD) that was conducting official LAPD business during the same time period. The LAPD ASD routinely patrols and supports police ground units in the many neighborhoods located within the City of Los Angeles. It is not uncommon to have multiple fly-overs of an area during a relatively short period. Additionally, please refer to the VNY Noise Management "Quick Facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The Quick Facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/ . Lastly, please note that airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information regarding this matter. |

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