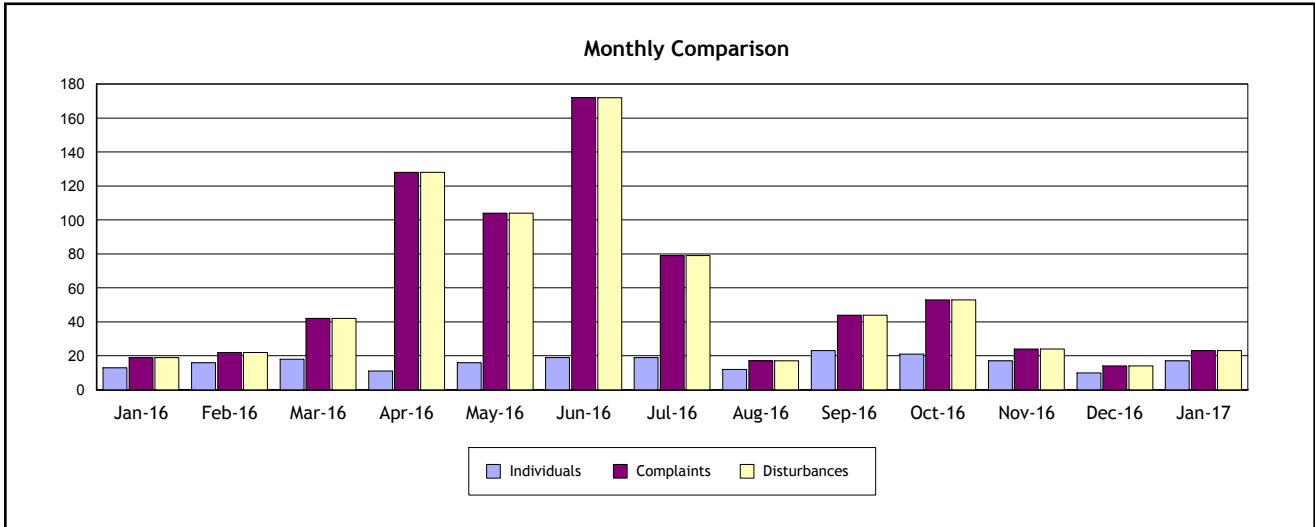


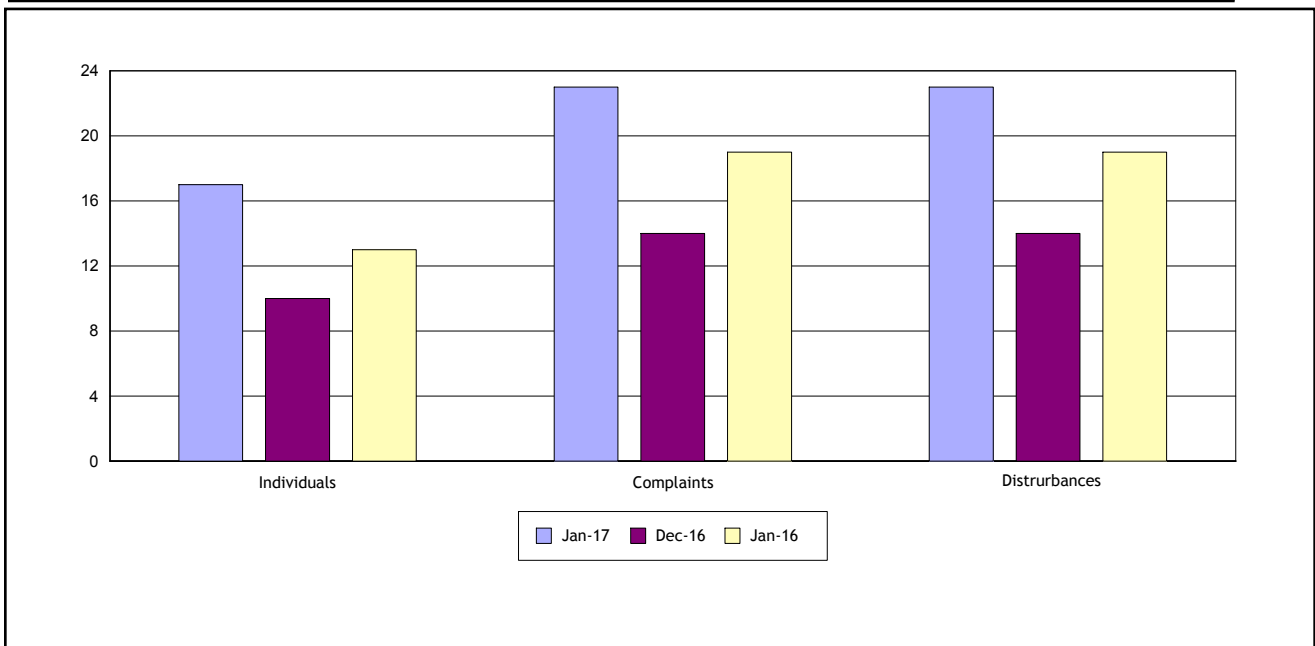
Individuals Submitting Noise Complaints 17

Noise Complaints Received 23

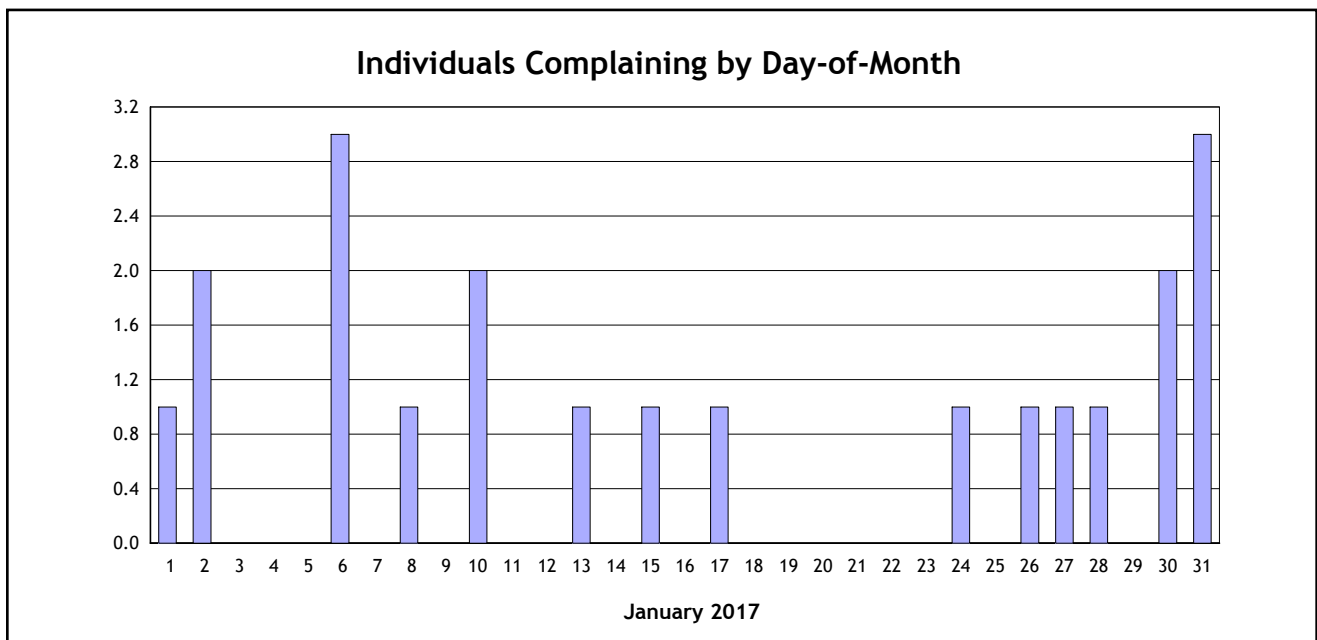
Noise Disturbances Reported 23



	January 2017	December 2016	% Change	January 2016	% Change
Individuals	17	10	70%	13	31%
Complaints	23	14	64%	19	21%
Disturbances	23	14	64%	19	21%



	Day (7:00 am - 7:00 pm)	Evening (7:00 pm - 10:00 pm)	Night (10:00 pm - 7:00 am)
Complaints	10	2	11
Disturbances	11	2	10



Period : January 2017

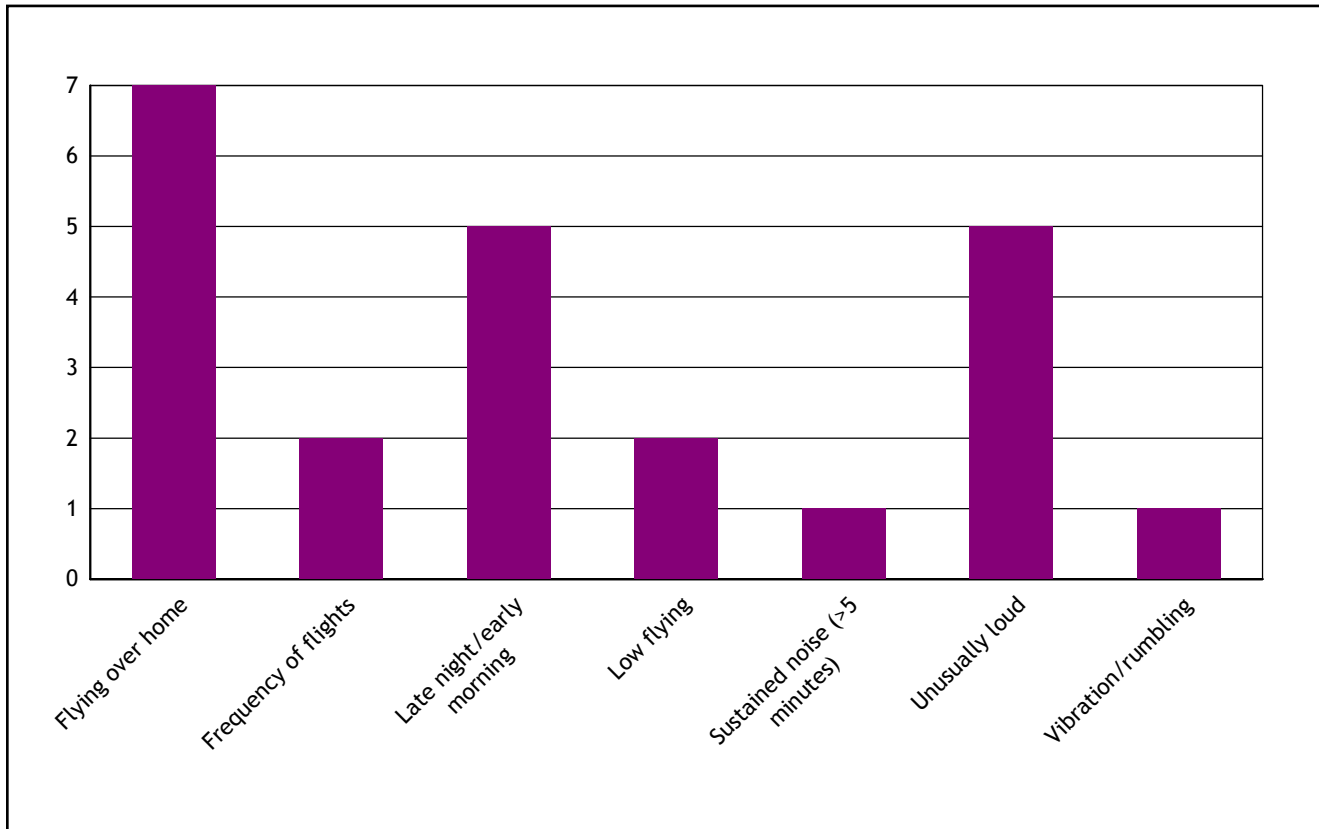
City	Individuals	Complaints	Percentage of Complaints**
Canyon Country	1	1	4%
Encino	3	3	13%
Granada Hills	1	1	4%
Lake Balboa	4	4	17%
North Hills	2	6	26%
Sherman Oaks	1	2	9%
Studio City	1	1	4%
Van Nuys	4	5	22%
TOTAL	17	23	0 10 20 30 40 50 60 70 80 90 100

Individuals	Complaints	Percentage of Complaints**
Individuals Reporting 2 To 5 Complaints	9	39%
Individuals Reporting One Complaint	14	61%
TOTAL	Individuals : 17	23
		0 10 20 30 40 50 60 70 80 90 100

* One individual reporting 6 or more complaints shown by city.

** All percentages are rounded to the nearest whole number.

Type of Disturbance*	Number of Complaints
Flying over home	7
Frequency of flights	2
Late night/early morning	5
Low flying	2
Sustained noise (>5 minutes)	1
Unusually loud	5
Vibration/rumbling	1
TOTAL	23



Note: * As reported by complainant.

Contact		Disturbance		City	Disturbance**	Findings
Date	Time	Date	Time			
1/01/2017	5:12 pm	1/01/2017	4:45 pm	Encino	Unusually loud	<p>The aircraft noise you reported on Sunday, January 1, 2017 at 16:458 was a Stage 3 Boeing B737-BBJ (Boeing Business Jet) that departed from VNY runway 16R under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). The aforementioned BBJ departure from VNY was not in violation of any federal or local city regulations. The operation was consistent with normal VNY departures and was in a climbing turn at approximately 2,745 feet Mean Sea Level (MSL) and approximately 0.6 miles to the east of your location at its point of closest approach. Additionally, the aircraft-specific Single Event Noise Exposure Level (SENEL) established in the VNY Fly Friendly Quiet Jet Departure Program was not exceeded. Please see page 8 of the VNY Noise Program brochure for more information on the program at: www.lawa.org/uploadedFiles/VNY/pdf/Noise_Programs.pdf</p> <p>Please note that airports do not have jurisdiction on aircraft in flight. The Federal Aviation Administration has ultimate authority over aircraft flight patterns and regulates virtually all aviation activities. This includes altitudes and direction of flight with the major emphasis on safety. Please contact the FAA by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.</p>
1/02/2017	10:38 pm	1/02/2017	10:30 pm	Studio City	Late night/early morning	<p>The jet aircraft you reported on Monday, January 2, 2017 at 22:30 was a departure from Bob Hope Airport (BUR) and was not associated with VNY operations. Please contact the Bob Hope Airport Hotline at (800) 441-0409 for further information regarding this flight. Please note: the Van Nuy Airport (VNY) Curfew prohibits the departure of Stage 2 aircraft exceeding a specified noise level established in an FAA Advisory Circular from departing VNY between 2200 and 0700 the following day. This "partial" curfew does not prohibit any aircraft from landing nor does it affect newer Stage 3 or Stage 4 aircraft from arriving or departing VNY. Additionally, helicopters, medical life-flights (lifeguard operations), military or other government owned/operated aircraft involved in law enforcement, emergency response, fire or rescue operations are exempt from the curfew. The VNY Operations Section monitors this program and refers potential violators to the City Attorney's Office for legal action. As of January 1, 2016, all Stage 2 aircraft were banned nationwide except for the above exemptions. The Ordinance may be viewed</p>

Note : Investigation currently limited to one report of disturbance per complaint, and a maximum of five complaints per individual per month.

* Complaints exceeding monthly limit and/or anonymous complaints are not investigated and are not shown.

** Disturbance is as reported by complainant.

Contact		Disturbance		City	Disturbance	Findings
Date	Time	Date	Time			
1/06/2017	4:34 pm	1/06/2017	4:34 pm	Encino	Frequency of flights	<p>on line at: www.lawa.org/welcome_VNY.aspx?id=1034.</p> <p>Lastly, airports do not have jurisdiction on aircraft in flight. The Federal Aviation Administration has ultimate authority over aircraft flight patterns and regulates virtually all aviation activities. This includes altitudes and direction of flight with the major emphasis on safety. Please contact the FAA by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.</p> <p>The jet airplane you reported on Friday, January 6, 2017 at 16:34 was an Embraer Legacy 600 that arrived to VNY under the direction and control of the Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). This arrival flew over your neighborhood at approximately 1907 feet Mean Sea Level (MSL) and landed on runway 34L. The arrival to 34L was consistent with normal VNY northerly arrival operations. Whenever northerly winds occur, all aircraft arrivals and departures are directed to head north into the wind due to aircraft safety requirements, and to maximize aircraft performance during takeoffs and landings. During these conditions, the FAA Controllers conduct Northerly Operations at VNY, which is the opposite direction from Southerly Operations that is normally utilized. Although VNY is still under the total operations that we had before the recession in 2008/09 we have been documenting small annual increases in operations, a sign of a recovering economy. Please note that airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. Please contact the FAA by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.</p>
1/10/2017	2:17 am	1/10/2017	2:09 am	North Hills	Flying over home	<p>The aircraft you reported on Tuesday, January 10, 2017 at 02:09 was a Cessna C441 Twin Turboprop that departed from VNY under the direction and control of the Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC). This departure was to the north and took-off from runway 34L. The departure from 34L was consistent with normal VNY northerly departure procedures. Whenever northerly winds occur, all aircraft arrivals and departures are directed to head north into the wind due to aircraft safety requirements, and to maximize aircraft performance during takeoffs and landings. During these conditions, the FAA Controllers conduct Northerly Operations at VNY, which is the opposite direction from Southerly Operations that is normally utilize. This departure was not in violation of any federal or local city regulations, such as the VNY Curfew Ordinance. For more information on the VNY Curfew Ordinance (see Documents</p>

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** Disturbance is as reported by complainant.

Contact		Disturbance		City	Disturbance	Findings
Date	Time	Date	Time			
						<p>tab), please visit www.lawa.org/welcome_VNY.aspx?id=1034. Additionally, please refer to the Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/. Lastly, airports do not have jurisdiction on aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.</p>
1/10/2017	2:26 am	1/10/2017	2:17 am	North Hills	Flying over home	<p>The aircraft noise you reported on Tuesday, January 10, 2017 at 0217 was a helicopter overflight operated by the Los Angeles Police Department Air Support Division (LAPD ASD) and was not associated with VNY operations.</p>
1/24/2017	6:30 am	1/22/2017	10:00 pm	North Hills	Late night/early morning	<p>The location of your residence and surrounding community is subject to numerous aircraft arriving to VNY on runway 16R which is in close proximity to your neighborhood. Additionally, the volume of jet operations at VNY has been increasing slightly each year with the improving economy since reaching a low in 2009, so compared to the past few years there may be more frequent jet arrivals over your community. Also, the VNY Curfew only prohibits the DEPARTURE of older, louder Stage 2 aircraft exceeding a specified noise level established in an FAA Advisory Circular between 2200 and 0700 the following day. Please note that this "partial" curfew does not prohibit any aircraft from landing nor does it prohibit newer Stage 3 or Stage 4 aircraft from departing VNY. Additionally, helicopters, medical life-flights (lifeguard operations), military or other government owned/operated aircraft involved in law enforcement, emergency response, fire or rescue operations are exempt from the curfew. VNY Operations staff monitors this program and refers potential violators to the City Attorney's Office for legal action. The Ordinance can be viewed on line at: www.lawa.org/welcome_VNY.aspx?id=1034. Lastly, please note that airports do not have jurisdictions over aircraft in flight, how frequently or where the Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC) may sequence aircraft. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. Please contact the FAA by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information</p>

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Contact		Disturbance		City	Disturbance	Findings
Date	Time	Date	Time			
1/28/2017	10:39 pm	1/28/2017	5:04 pm	Lake Balboa	Unusually loud	Based on the address provided, we regret to inform you that your residence is located outside the current State-defined 65 dB Community Noise Equivalent Level (CNEL) noise contour, which identifies an area with a higher degree of aviation noise impact, wherein untreated residential uses are deemed "incompatible." As of 2013, all sound insulation work for these incompatible residences in the VNY noise impact area was completed. Please contact the City of L.A.'s Residential Soundproofing program at (424) 646-7444 for additional information regarding this matter. You may also visit http://www.lawa.org/welcome_VNY.aspx?id=1034 and click "Quarterly Noise Report" to view maps depicting the most recent 65 dB CNEL contour.
1/30/2017	12:01 am	1/30/2017	12:00 am	Lake Balboa	Late night/early morning	The aircraft noise you reported on Monday, January 30, 2017 at midnight (00:00) was associated with a Stage 3 Gulfstream G-V departure to the north. This operation was consistent with normal VNY northerly departure procedures and was not in violation of any federal or local city regulations, such as the VNY Curfew Ordinance. Specifically, the VNY Curfew only prohibits the DEPARTURE of older, louder Stage 2 aircraft exceeding a specified noise level established in an FAA Advisory Circular between 2200 and 0700 the following day. Please note that this "partial" curfew does not prohibit any aircraft from landing nor does it prohibit newer Stage 3 or Stage 4 aircraft from departing VNY. Additionally, helicopters, medical life-flights (lifeguard operations), military or other government owned/operated aircraft involved in law enforcement, emergency response, fire or rescue operations are exempt from the curfew. For more information on the VNY Curfew Ordinance, please visit www.lawa.org/welcome_VNY.aspx?id=1034 . Additionally, you may also refer to the Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/ . Lastly, airports do not have jurisdiction on aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.
1/31/2017	10:51 pm	1/31/2017	10:39 pm	Lake Balboa	Late night/early morning	The one hour time differential you noted on the VNY WebTrak "live display" was not in error. The delay is required for the system to obtain and process the radar data from the FAA's National Offload Program (NOP). The aircraft noise you observed on Tuesday, January 31, 2017 at 22:39 was associated with a Stage 4 Airbus A320 Business Jet

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Contact		Disturbance		City	Disturbance	Findings
Date	Time	Date	Time			
						<p>departure under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC) and was consistent with normal departure operations at VNY. Lastly, airports do not have jurisdiction on aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.</p>

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